

## BY THE NUMBERS

Fire is by far the most costly peril for commercial property insurers, with over 50% of total claims paid for fire and explosions.<sup>1</sup>



# 3X

Increase in Fire Claim Costs in 10 Years<sup>1</sup>



# 3.3K

UK Fire Claims Managed



# £290M

Incurred UK Fire Losses Managed

(1) ABI: UK Insurance and Long-Term Savings. The State of the Market.

# RESTORING AND ENHANCING COMMUNITIES





## WHEN A HISTORIC CHURCH FROM THE 12TH CENTURY BURNED DOWN, THE COMMUNITY LOST MORE THAN A LANDMARK – THEY LOST A PART OF THEMSELVES.

At Crawford, we know that a church is more than just a building: Brick. Stone. Tile. Slate. It's a spiritual home for a congregation of people, a touchpoint for their faith, their family, their community.

Just hours after fire swept through a church in rural England, Crawford adjusters were on the scene, meeting with leaders and worshipers to bring the church back to life—to provide for continued worship and early payments for immediate needs, as well as identifying requirements such as security, hygiene and making the site safe.

Close communication and management of a complex web of specialist conservationists, contractors, architects and surveyors was key to the successful claims process and restoration of the cultural heart of this community.

In collaboration with Ecclesiastical Insurance, Crawford adjusters also helped the congregation and its leadership continue services the church provides beyond worship – provisions for the poor and homeless, parents, children and the vulnerable.

The extent of fire damage caused to such an ancient building often appears catastrophic but with hard work and expertise Crawford was able to return the church to its grateful community.

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**171K** Number of fires responded to by England's Fire and Rescue Services in 2017, a 9% increase year over year<sup>1</sup>