

Market Announcement

Philippines



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Crawford announces senior management changes in the Philippines

Crawford is pleased to announce the appointment of Graham Tolentino as Deputy Country Manager, Philippines and Robert Adao as Technical Director, Philippines.

The new leadership appointments reflect our purpose to restore and enhance lives, businesses and communities and to deliver the best outcomes for our clients and business partners.

Graham and Robert have been promoted in the wake of Pete Lagman's retirement as Technical Director of Crawford Philippines at the end of March 2021. Pete joined the company in 1995 and for the last 26 years has provided exceptional service to the company. We wish Pete all the best in his retirement and thank him very much for his dedicated service.

Graham Tolentino has been with Crawford for 16 years and was most recently Director of Crawford Forensic Accounting Services. Graham brings a wealth of experience and has played a key role in strengthening Crawford's core loss adjusting business.

Robert (Bob) Adao began his career with Crawford in 1997 as an Adjuster/Assistant Manager. He is highly experienced in handling large losses across various product lines. Robert will be responsible for overseeing the performance of the Crawford Philippines adjusting team and further developing future adjusters.

Effective immediately, Crawford leadership team in the Philippines composes of the following members:

- Graham Tolentino, Deputy Country Manager Philippines
- Robert Rey B. Adao, Technical Director – Manila Philippines
- Irwin V. Soriano, Director of Engineering
- Edgar Ian T. Lim, Director, Visayas & Mindanao Operations • Cebu, Philippines

Please join us in congratulating Graham and Bob on their new leadership roles.