



Crawford & Company®
The Hallmark Building
106 Fenchurch Street
London EC3A 2DX



FOR IMMEDIATE RELEASE

Crawford & Company announces leadership change in Singapore

*Arne Eisfeld joins as Country Manager for Singapore
Darren McKinnon returns to Australia for family reasons*

LONDON (January 25, 2021) Crawford & Company® (NYSE: CRD-A and CRD-B), the world's largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers and corporations is pleased to announce that Arne Eisfeld has been appointed as Singapore country manager. Eisfeld will be responsible for leading the Crawford Singapore business and will report to Veronica Grigg, president for Asia.

Eisfeld brings over 10 years of insurance market experience to the position. He held several roles with Allianz in UK, Singapore and South Korea. He was most recently deputy CEO and head of Marine at Allianz Global Corporate & Specialty (AGCS) SE, Korea Branch and Regional Head of Marine Hull (APAC) for AGCS SE. Prior to joining the insurance industry, Eisfeld was a business consultant.

Current country manager for Singapore, Darren McKinnon will be returning to Australia in March 2021 for family reasons. McKinnon joined Crawford in 2000 and was the state manager for Queensland, Australia until 2017 before taking a 12-month sabbatical. He came back to Crawford in 2018 to take up the role of country manager for Singapore.

Commenting on the appointment, Veronica Grigg said: "I am delighted to have Arne join our Asia senior leadership team and to lead the continued growth of our Singapore business. He brings with him a wealth of knowledge and will be an asset to our team. We also want to take this opportunity to thank Darren for the valuable contributions to the Singapore business in the past three years and we wish him all the best for the future."

"This appointment reflects our commitment to our purpose to restore and enhance lives, businesses and communities by delivering the best outcomes for our clients across Asia."

Eisfeld added: “I am excited to be a part of Crawford and the team here in Singapore and overall Asia. I look forward to working together with team to continuously help and support our clients and business partners by increasing our customer value together with our team of leading specialists from all areas and expertise.”

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world’s largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers and corporates with an expansive global network serving clients in more than 70 countries. The Company’s two classes of stock are substantially identical, except with respect to voting rights and the Company’s ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at www.crawco.com.

Tag: Crawford-Corporate

###

Media Contacts:

Lynn Cufley

+44 7585 901936

Lynn.Cufley@crawco.co.uk

Kiara Reynolds-Westry

+1 404-300-1617

Kiara_reynolds-westry@us.crawco.com