



Crawford & Company®  
5335 Triangle Parkway NW  
Peachtree Corners, GA 30092

**FOR IMMEDIATE RELEASE**

## **Crawford & Company® Appoints Maureen Westling Vice President of U.S. Catastrophe Operations**

**ATLANTA (DECEMBER 3, 2019)** Crawford & Company® (NYSE: CRD-A and CRD-B), the world's largest publicly listed independent provider of claims management and outsourcing solutions to insurance brokers, carriers and corporates, is pleased to announce that Maureen Westling has been appointed as vice president of U.S. Catastrophe Services Operations.

In the newly created role, Ms. Westling will be responsible for the strategic and tactical direction, as well as the operations and financial performance of U.S. Catastrophe services. She will focus on strengthening and building relationships with new and existing CAT clients and will be instrumental in delivering Crawford's comprehensive innovation solutions to the marketplace.

Ken Tolson, U.S. president of Crawford Claim Solutions commented, "We are thrilled to welcome Maureen to Crawford. She is a remarkable claims operations executive who understands the needs of the customer and the challenges associated with handling catastrophe claims. Crawford is committed to restoring and enhancing lives, business and communities, and with the addition of Maureen, we are confident that her industry expertise and leadership will continue to help us fulfill that mission."

Maureen brings a wealth of experience to this position having served in a variety of leadership roles for insurance carriers and independent adjusters. Most recently, she served as managing director of claims for National Flood Services. Before that role, Maureen spent 36 years with Nationwide Insurance running large-scale units around the country for both man-made and natural disasters.

"Crawford continues to grow steadily, further establishing the company as a leading provider and the most trusted source for expert assistance in the market. Maureen is a strong leader, one of the brightest in the industry, and we look forward to watching her excel in the role," Tolson continued.

For more information, please contact Kiara Reynolds-Westry, [Kiara\\_reynolds-westry@us.crawco.com](mailto:Kiara_reynolds-westry@us.crawco.com)



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**About Crawford®**

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management and outsourcing solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at [www.crawco.com](http://www.crawco.com).

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Media Contact:

Kiara Reynolds-Westry  
Crawford & Company  
Email: [Kiara\\_reynolds-westry@us.crawco.com](mailto:Kiara_reynolds-westry@us.crawco.com)  
Phone: 404-300-1617