



Crawford & Company®  
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**FOR IMMEDIATE RELEASE**

## **Crawford & Company® successfully launches Crawford & Company® Japan KK**

**LONDON (24 JUNE 2020)** –Crawford & Company® (NYSE: CRD-A and CRD-B), the world’s largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers and corporates, is pleased to announce the establishment of Crawford & Company Japan KK.

Mamoru Tanouchi has been appointed the Managing Director of Crawford & Company Japan KK and has been assisting with the set-up of the corporation. In his role as Managing Director, Mamoru will be responsible for leading the development and growth of our Crawford Japan business, oversee operational activities, supervise and lead on large and complex claims, and deliver on our mission to restore and enhance lives, businesses and communities. Mamoru Tanouchi reports directly to Veronica Grigg, President, Asia.

On the successful establishment of Crawford & Company Japan KK, Veronica Grigg commented, “We are thrilled to announce the launch of Crawford & Company Japan KK as part of our continued dedication to the region. Tanouchi-san is a well-established industry leader with a wealth of experience within the Japanese market and we are delighted to have him lead our operation in Japan.”

Mamoru has more than 30 years’ experience in the insurance industry in Japan and the United States, working with a major Japanese insurer as well as an international loss adjusting firm. Most recently, Mamoru was the Managing Director for an international adjusting firm in Japan, having also helped with the establishment of that business several years ago. Mamoru has managed a range of large claims such as property damage, business interruption, product liability and product recall - across industries including power stations, semiconductor plants, heavy industry, petro-refinery, petro-chemical and shipbuilding.

The experienced team of adjusters at Crawford & Company Japan KK have the capability to handle large and complex claims including property, business interruption, liability, recall and cyber.

**About Crawford®**

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers, and corporates with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at [www.crawco.com](http://www.crawco.com).

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