



FOR IMMEDIATE RELEASE

Crawford Contractor Connection® Launches Commercial Property Modification Service

The new service will help reduce the risk of further spread of coronavirus (COVID-19)

ATLANTA (May 27, 2020) Crawford Contractor Connection®, an industry leader in contractor managed repair services, has launched a commercial property modification service developed specifically for businesses and commercial facilities in the U.S. that are looking to take necessary steps toward promoting employee and customer health and safety to reduce the risk of further spread of the virus. The new service will soon be available in Australia, Canada and the U.K.

The commercial property modification service provides property owners and property managers with access to over 6,000 licensed and insured contractors globally to modify existing workspaces, creating a safer environment and assisting with social distancing. The service includes modifications such as automated hands-free door opener installation, plexiglass panel space divider installation, building entrance modifications, and customizable modifications to waiting and common areas, shared spaces, restrooms, workspaces and walkways.

Contractor Connection provides a 24/7 call center, stringent quality management, project tracking, and a five-year workmanship warranty for all modifications completed. All contractors are rigorously vetted by Contractor Connection and monitored throughout the project to ensure timeliness of response, quality of modifications, and unmatched customer satisfaction.

“As businesses continue to reopen in the wake of the coronavirus (COVID-19) pandemic, creating safe and healthy environments for customers and employees is imperative,” said Larry Thomas, global president, Crawford Specialty Solutions. “Contractor Connection can provide commercial property modifications to give peace of mind to those who frequent reopened facilities in these times of uncertainty as we continue to honor our mission to restore and enhance lives, businesses and communities.”

“Whether you operate as a shop, restaurant, theater, mall, school, office, or any highly trafficked venue, modifying the use of interior and exterior doors and creating physical separation can help prevent the spread of the virus,” said Lance Malcolm, U.S. president, Contractor Connection. “Our nationwide network of credentialed



professionals offers extensive expertise to meet the specific needs of your project as you seek to keep your business and community safe.”

For more information visit: www.crawco.com/covid-19/commercial-property-modification. For immediate assistance, contact Contractor Connection at (800) 690-0174 or go to contractorconnection.com.

About Contractor Connection®

Contractor Connection, a division of Crawford & Company® (NYSE: CRD-A and CRD-B), is an industry leader in contractor managed repair and home improvement services, providing insurance carriers and consumers a national network of residential and commercial contractors that are vetted and managed for performance, measuring quality, timeliness and customer satisfaction. www.contractorconnection.com.

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world’s largest publicly listed independent provider of claims management and outsourcing solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company’s two classes of stock are substantially identical, except with respect to voting rights and the Company’s ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at www.crawco.com

About Commercial Property Modification Services

In our new normal that includes COVID-19, it is imperative for businesses and commercial facilities to take the necessary steps toward employee and customer health and safety to reduce the risk of further spread of the virus. Modifying existing workspaces is a tangible way to provide peace of mind to those using your building space. Crawford’s Contractor Connection can provide you with a trusted, licensed and insured contractor to implement relevant commercial property modifications, creating a safer environment and assisting with social distancing. Contractor Connection’s nationwide network of credentialed professionals offer extensive expertise to meet the specific needs of your project and are required to abide by all state and local regulations.

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