



Crawford & Company®
5335 Triangle Parkway NW
Peachtree Corners, GA 30092

FOR IMMEDIATE RELEASE

Crawford Appoints Vice President, Managing Director of U.S. Loss Adjusting

Robert Pageau returns to Crawford to Lead the New England Region

ATLANTA (February 23, 2021) [Crawford & Company](#)® (NYSE: CRD-A and CRD-B), the world's largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers and corporations, is pleased to announce Robert Pageau has been appointed as vice president, managing director of U.S. Loss Adjusting, New England region reporting to Larry Milburn, chief operating officer, U.S. Loss Adjusting. In this role, Pageau will support the development and growth of the New England region while focusing on innovative solutions for our customers.

“Robert is an impressive leader who brings with him a wide spectrum of expertise to Crawford’s U.S. Loss Adjusting team. We are thrilled to welcome Robert back to Crawford as a leader within the company,” commented Milburn. “Robert will support Loss Adjusting’s growth strategy by focusing on superior service and innovative solutions that will continue to set the industry benchmark.”

Pageau has over 30 years of experience in the property and casualty adjusting fields, including inland marine claims, workers compensation and commercial general liability. Pageau began his career with Crawford in 1988 as a property and casualty claims adjuster and rose through the ranks, eventually becoming the managing director of Crawford’s New England service center. In 2015, he joined Dineley Claims Services as executive general adjuster. In 2019, Pageau became a director of operations for the northeastern region at McLarens where he managed 40 adjusters of all levels, focusing on their development at the company.

“I am confident that Robert’s experience and expertise will play a pivotal role as we continue to relentlessly pursue our purpose to restore and enhance lives, businesses and communities,” added Milburn.



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Based in Massachusetts, Pageau is a licensed insurance adjuster in 15 states, holds an Associate in Claims (AIC) and is part of the Chartered Property & Casualty Underwriter (CPCU) program. Pageau also holds a Bachelor's of Arts in English/Journalism from Keene State College.

About [Crawford](#)®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers and corporations with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at www.crawco.com.

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